



We are pleased to welcome you back onto our day tours.

The safety of our customers and staff is always our priority and we will be implementing the following measures to ensure you have the safe, comfortable and enjoyable experience that you have grown to expect from us.

**Please ensure you have a suitable face covering to use on the coach as travel will not be possible without.**

- Limited seating capacity;  
In order to maintain social distancing we will only be using half of the seats on the coach. Due to this your seat number is only a request and you will be allocated a seat on the day of travel as near to your requested seat as possible. This seat will be kept for the duration of your trip.
- Face coverings;  
A face covering must be worn when travelling on any vehicle and when in the Williams Travel yard as per current law. (If you are medically unable to wear a mask then a face shield must be worn.)
- Increased cleaning;  
All vehicles will undergo a deep clean and anti-bacterial fogging prior to departure. They will have regular anti-bacterial touch point cleaning throughout the day with nightly full clean and anti-bacterial fogging.
- Temperature checks;  
All drivers and passengers will be screened using a contactless thermometer at the start of the day
- Hand sanitiser;  
All passengers and the driver will be required to use the hand sanitiser provided each time they board a vehicle.

There will be other procedures in place when getting on and off the coach to ensure safety is maintained and your driver will inform you of these on the day of travel. There will also be safety measures in place at any attractions you may visit and the driver will inform you of these on arrival at the venue.

Please note that these procedures comply with current government guidelines and will change accordingly in order to comply with future government advice updates.

We hope you enjoy your day trip with Williams Travel.