



We are pleased to welcome you back onto our holidays.

The safety of our customers and staff is always our priority and we will be implementing the following measures to ensure you have the safe, comfortable and enjoyable experience that you have grown to expect from us.

**Please ensure you have a suitable face covering to use on the coach as travel will not be possible without.**

- Limited seating capacity;  
In order to maintain social distancing we will only be using half of the seats on the coach. Because of this we may need to change your seat number and once a seat is allocated you will keep this seat throughout.
- Face coverings;  
A face covering must be worn at all times when travelling on any vehicle and when in the Williams Travel yard as per current law. (If you are medically unable to wear a mask then a face shield must be worn.)  
Face coverings will also be required within public areas of hotel (excluding restaurants), shops and attractions.
- Increased cleaning;  
All vehicles will undergo a deep clean and anti-bacterial fogging prior to departure. They will have regular anti-bacterial touch point cleaning throughout the day with nightly full clean and anti-bacterial fogging.
- Daily temperature checks;  
All drivers and passengers will be screened using a contactless thermometer at the start of the day
- Hand Sanitiser;  
All passengers and the driver will be required to use the hand sanitiser provided each time they board a vehicle.
- Pre tour screening;  
You will be contacted by telephone the working day prior to your departure and will be asked a series of questions to confirm that you are in good health with no Covid-19 symptoms.

There will be other procedures in place when loading luggage and getting passengers on and off the coach to ensure safety is maintained and your driver will inform you of these throughout your tour. There will also be safety measures in place at your hotel and any attractions you may visit. We will contact you prior to your tour with details specific to your holiday.

Please note that these procedures comply with current government guidelines and will change accordingly in order to comply with future government advice updates.

We hope you enjoy your holiday with Williams Travel.