



We are pleased to be returning to a new form or 'normal' and seeing the return of our valued customers.

The safety of our customers and staff is always our priority and we will be continuing to implement the following measures to ensure you have the safe, comfortable and enjoyable experience that you would expect from us.

As per Government advice we strongly recommend the use of face coverings for all adults travelling on our vehicles.

- Increased cleaning;
All vehicles will undergo a deep clean and anti-bacterial fogging prior to departure. They will have regular anti-bacterial touch point cleaning throughout the day with nightly full clean and anti-bacterial fogging.
- On our day tours and holidays we will carry out daily temperature checks (you may wish to request this service for your private hire but this is at your discretion).
- Hand Sanitiser.
We will continue to provide hand sanitiser to be used by passengers as they board our vehicles.
- Driver safety – we will request that on our holidays, day tours and wherever possible on private hires, the seats directly behind the driver are left vacant.

We will still ask people to social distance when boarding and alighting coaches and just give each other plenty of space generally. Some hotels, attractions, and other establishments that we travel to will have their own safety measures in place.

Please note that these procedures comply with current government guidelines and will change accordingly in order to comply with future government advice updates.

We hope you enjoy your trip with Williams Travel.